



## **Community Policing Report Area Board - 26<sup>th</sup> June 2017**

### **Chippenham**

Hello and welcome to this Community Policing Team report.

Clearly the events of the 22<sup>nd</sup> of May's devastating terrorist attack in Manchester and the most recent attack in London are still fresh in the memory. Many of you might have seen an increased police presence in the week that followed, which included increased visibility of armed officers. It remains important to Wiltshire Police, and the police service as a whole, that our communities feel reassured that they are safe. Chief Constable Mike Veale released a video message to the public at the time and reaffirmed our commitment to keeping our communities safe and he also called for the people of Wiltshire and Swindon to be vigilant, but not frightened. That still holds true and we ask you to please remain alert, but not alarmed.

If you see anything suspicious report it to the Anti Terrorism Hotline on 0800 789 321, dial 999 in an emergency.

Nationally, there has been a drive to promote the UK's Modern Slavery Helpline and Resource Centre, which was launched in October 2016.

The confidential Helpline takes calls 24/7, 365 days a year, enabling people to report suspicions of modern slavery and also receives many calls from potential victims themselves. You can call the Helpline on 08000 121 700.

Here in Wiltshire we placed Armed Police Officers in some of our more prominent locations, to reassure you all that we are here and will continue to do all we can to keep you safe.

Many areas boards are raising the issue that our 101 Call handling for Wiltshire remains below the standards we wish to deliver.

To give context to the current position it is important to understand that there has been a significant shift in the way we manage our demand within the Police Service.

The Community Policing Model recognises that the Police service is being asked to do 'more with less' and helps to address this fact by assessing the demand at the first point of contact. The call handler will assess the threat, harm and risk without necessarily tasking an officer to attend in the first instance. The adage they work to in our Communication Centre is to get it right first time.

As a result of this change in handling we have seen an increase in waiting times for calls to be answered.

However, since we initiated the CPT Model, calls for immediate help have seen an improvement.

It is also important to note that we have engaged in a significant recruitment phase for many roles within the CPT. Police Officers, PCSO, Local Crime Investigators and Prisoner Transport Team members have all been recruited. Where do we find people with the right skills to do these roles? One area is our Communication Centre. These are members of Police Staff who have been trained in aspects of law and have good communication skills. It is not surprising that they then wish to use their training and continue to develop. Consequently recruitment and retention of staff is a challenge, however to reassure you our Communication Centre Leadership team have a well-established rolling recruitment programme in place.

We continue to review and assess where improvements are needed. We are currently exploring solutions including on-line reporting of crime, a more informative website and on-line chat and hope this different access channels will start to be available late summer 2017. We will not solve this issue overnight and are working hard any problems to deliver the best possible service to those who contact us.

Thank you for your continued support to Wiltshire Police. Please follow us on:

Twitter <https://twitter.com/wiltshirepolice>

Facebook <https://www.facebook.com/wiltshirepolice/>

Or sign up to Community Messaging <https://www.wiltsmessaging.co.uk/>



## **COMMUNITY MESSAGING**

We are constantly reviewing our visibility and how we can develop this and work with our communities.

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

We cannot physically be everywhere all of the time and we want to ensure consistent information with our communities and to be able to provide the information that matters to you when you need it. There has been some good feedback from our new way of working using Community Messaging so please sign up and use it.  
<https://www.wiltsmessaging.co.uk/>

Our CPT priorities can be accessed online, also persistent offenders and ongoing issues affecting the Community in line with our Force Control Strategy. Priority Offenders are established at a weekly Sector meeting, as a result priorities and taskings are raised as a way to effectively manage live intelligence and priorities that are developing in the northern hub.

### CONTROL STRATEGY

Below is our control strategy for your reference. This focuses on where how we conduct our operational Policing based on the Police & Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.

- Domestic abuse, Cyber Crime, Organised criminality, County lines and the criminally exploited, Dangerous and persistent offenders, Child sexual exploitation and abuse, Modern Slavery and human exploitation.



## **LOCAL ISSUES/CRIMES**

### **Vagrants in the town centre**

Chippenham CPT adopted a problem solving approach along with other key partner agencies and a 'Day of Action' took place on the 25<sup>th</sup> April, this attracted a number of our rough sleepers and those involved felt that this was a positive step forward as a number of individuals signed up to additional support and agreed to engage with Turning Point. It is hoped that another date will be scheduled in the near future, meanwhile staff from Turning Point along with Police Community Support Officers are patrolling the town centre on Wednesday 14<sup>th</sup> June to try and encourage rough sleepers to engage and tackle their drinking/drug issues.

**Warrants** – A drugs warrant was executed in the Redland Park area of Chippenham and more are planned to be executed in line with the Force Control Strategy.

We have had a few reports of either handbag thefts or purses being stolen from elderly people whilst shopping in the town centre, CCTV have assisted us with some of our investigations, please take extra care with your bags etc and if you know elderly people, do please let them know to be aware of their surroundings when attending Banks, ATMs and when shopping.

Chippenham remains a very safe place to live even though we have had a small amount of dwelling burglaries, shed breaks and some vehicle crime reported to us in Chippenham. I would like to take this opportunity to remind members of the public to keep their properties secure and valuables safe.

Do keep serial numbers of high value goods and or photos of the items in particular jewellery. Often stolen items are more easily identifiable if they are uniquely marked. Do be vigilant and report any suspicious activity to the Police at the time of happening to ensure that they can attend. Extensive investigations are ongoing which are being overseen by our Burglary Champion, DC Jo Chesshire based in Chippenham.

Moving forward, June will mark the start of the Summer Drink Drive campaign. Sergeant Gavin Brewster of the Wiltshire Police Roads Safety Unit said "With support from the public, our aim is to reduce the number of people who even consider getting behind the wheel whilst under the influence of drink or drugs".

Nearly one in five people who are convicted of drink driving are caught the morning after and do not realise that they can lose their licence if they are over the legal alcohol level. Taking the risk is a big one, you potentially risk peoples' lives and can receive a fine of up to £5000, a minimum 12 month driving ban and a criminal record.

Please plan ahead and if you are going to drink then arrange for alternative transport, it is never worth the risk.

It is a rather busy time of year and local PCSOs are attending local fetes, careers fairs within schools and various clubs and this will continue over the next few months.

The Force now has a dedicated cybercrime Facebook page and Lee Stripe from Wiltshire Police would be happy to present a short 20-30 minute Power Point ref Cyber Crime threat in Wiltshire, the time of this can be reduced if necessary. If there are any local businesses who would value having this information do please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk).

In addition to the Wiltshire Police website, Chippenham CPT has 4293 followers on Facebook, please join us either on Facebook or Community Messaging.

**Police Cadets** who are aged 13-16 years of age can attend local events and assisted with community engagement, they are very keen to get involved in future events, please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk)

If you are planning any event and require assistance from the Police to assist, please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk) in advance as you may be required to complete an 'Events Form' and there may also be a cost incurred to ensure that you have dedicated officers throughout. If you would like the Cadets to assist with community engagement at events please e-mail the address above, there is no charge for this.

**EVENTS...** Don't forget that a toolkit is available from Wiltshire Council which gives fantastic guidance and advice for organizing most types of events, including topics ranging from traffic management to toilets, and gives contact details for which agencies and departments need to be contacted when applying for various licences or road closures. It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf>, In essence, all organisers must be responsible for identifying any risks and putting in measures to remove or reduce them.

For a detailed breakdown of the crime in your area visit...

**<https://www.police.uk/wiltshire/>**

The e-mail address for the Wiltshire North Community Policing Team is **[cptnorthwiltshire@wiltshire.police.uk](mailto:cptnorthwiltshire@wiltshire.police.uk)**

Please phone 101 (non emergency) or 999 (emergency) to report any incidents or crimes, reports cannot be taken via the above e-mail address.

Prepared by PC 1552 Hazel Anderson

**[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)**

Community Co-ordinator Corsham, Chippenham and Calne

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